

Re: Governor Malloy's proposed budget....

February 27, 2015

To Whom It May Concern....

At a time when people desperately need social service, Gov. Malloy's proposed budget is cutting them.

My biggest complaint is the closure of the Torrington DSS office. This office is packed every single day. They have to turn many people away near the end of the day. Their hours should be extended until 6:00 P.M. yet the Governor wishes to terminate the only DSS office in Northwestern Connecticut.

There isn't enough transportation available to shift them to another office and many of these people need special transportation.

Additionally, there is not another office that can handle the extra client flow either. DSS must change their processes if they expect to get control of the public service that is needed.

They need phone lines services and an online portal to assist with the majority of the problems. As of right now, even for simple issues, a person must appear in person. Additionally, the renewal/review process isn't working and is causing incredible problems for individuals. Every time I fill out the forms they say they never got it, and always cancel my food stamps forcing me to make an appearance. Sometimes I get multiple letters/forms requesting the same thing. If you want to cut costs, review the postage amounts for unnecessary letters and forms.

The big problems of State inefficiencies are the major problem. The bureaucrats have inflated their department needs and budgets which take away from the departments that really need the funding.

Just take a look at the costs associated with law enforcement, criminal justice court system, parole, probation, and the DOC. The return verses costs are way out of proportion and it is draining or State of needed resources.

You should know better than I do where all the pork is hidden. Please do something??!!! Connecticut can no-longer support the level of taxation and incompetent management of our resources.

Respectfully,

  
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